

BIRTHDAY PARTY FAQ

HOW DO I KNOW WHAT DATES ARE AVAILABLE TO BOOK A PARTY?

- Parties are reserved for Friday night, Saturday afternoon and Sunday afternoon, Except for Holidays.
- Birthday Party date, time, room, and theme requests are reserved on a first come first served basis.

HOW DO I REQUEST A BIRTHDAY PARTY?

- Reservation forms are available at the Mankato Family YMCA Front Desk or may be found online at www.mankatoymca.org (under YOUTH tab). Submit completed reservation request forms to Directors' e-mail; birthdayparties@mankatoymca.org, Skate Park inquires and request to shughes@mankatoymca.org

HOW DO I KNOW MY YMCA FACILITY PARTY IS RESERVED?

- YMCA facility requested parties are confirmed only by the birthday party coordinator. You will receive an e-mail confirming your requested reservation or an alternative proposal. Your party request is not secure until you make a \$25 non-refundable deposit towards your rental.
- Deposits may be made by calling the Mankato Family YMCA Front Desk with your confirmation code listed in the e-mail. Remaining balance of the party is due upon arrival on the day of your party rental.

WHAT IS PROVIDED FOR THE PARENT LED CLASSIC BIRTHDAY PARTY?

- Room 201: Maximum 3 tables/ 24 chairs or Studio C: Maximum 3 tables/ 30 chairs.
- A minimum amount of refrigerator/freezer space in the YMCA After School Adventures kitchenette.
- Allotted time amount reserved for rental space of party room; shared rental space of pool and gyms.

WHAT IS PROVIDED FOR THE SPECIALTY THEMED BIRTHDAY PARTY PACKAGE?

- Livestrong Studio: Maximum 3 tables/24 chairs or Child Watch room: Maximum 3 tables/24 chairs.
- A minimum amount of refrigerator/freezer space in the YMCA After School Adventures kitchenette.
- Programming for classroom and physical activities along with the equipment needed for each activity.
- Allotted time amount reserved for rental space of party room, gyms/studios and shared pool space.

WHAT CAN I BRING?

- You can bring food, drinks, cake and decorations. Table cloths and balloons are provided for specialty parties only. Guests are responsible for removing gifts and personal items no later than 30 min past scheduled party completion time. Please no piñatas, glitter or confetti.

WHAT TIME-FRAME IS ALLOTTED FOR MY PARTY TO UTILIZE THE YMCA FACILITIES?

- You have access to the YMCA and party room 30min before your scheduled party time to set up and decorate. You have 30 min after your party to clean up and remove all decorations from YMCA facility.
- Classic Parties are listed as the following; the 6-8pm party has the room from 5:30-8:30pm, the 12:30-2:30pm party has the room from 12-3pm, and the 3:30-5:30pm party has the room from 3-6pm. The Specialty parties are listed as the following; the 5:30-8pm party has the room from 5-8:30pm, the 12-2:30pm party has the room from 11:30am-3pm and the 3:30-6pm party has the room from 3-6:30pm.

WHAT IS EXPECTED OF ME CONCERNING THE ROOM; HOW DO I LEAVE THE SPACE WHEN I AM DONE?

- All rooms used by the party are required to be cleaned out and left in the condition they were found in (decorations are to be taken down and removed). If the rooms used are not found in satisfactory condition, there will be a \$20 cleaning fee charged to the renter.

WHAT DO I NEED TO KNOW ABOUT THE POOL?

- Parties at the Mankato Family YMCA will utilize the Taylor Family Aquatics Center. This has a zero depth entry and separated depth areas. Please see Pool rules and Guidelines below.
- Children must be accompanied by an adult in the pool area at all times.
- The Mankato Family YMCA does not provide towels.
- We recommend party participants wear swimsuits under clothing, bring towel and bag for belongings.

Pool Rules/Guidelines

1. Street shoes and Domestic animals are not allowed on the pool deck
2. Do Not enter the pool if you suspect you have or have a communicable disease or an open cut or blisters, band aids are not allowed in the water
3. Wear family appropriate and clean swim attire only*
4. Shower using warm water and soap before entering the pool or after use of the toilet facilities
5. Children in Diapers or newly potty trained children under 3 must wear disposable swim diapers or a re-usable plastic pant with snug elasticized legs and waistband
6. No extended breath-holding or hyperventilation allowed
7. Only U.S. Coast guard approved lifejackets allowed. Users must remain within arm's reach of an adult
8. Goggles/ Masks that cover the nose are prohibited on person's less than 18 years of age
9. Do not run or engage in rough play in the pool area or locker-rooms
10. Diving is prohibited in water less than 9 feet in depth
11. Spitting, spouting water from mouth or blowing nose in the pool is prohibited
12. Diaper changing in the pool area is prohibited. Please use locker-rooms
13. Do not bring food, drink, or gum into the pool area
14. Glass and items that may shatter are prohibited in the pool area

Swim Attire Guidelines*

1. Clothing may be worn over a swimsuit if it is clean and family appropriate. We recommend lightweight tighter fitting clean clothing
2. Clothing must be rinsed off thoroughly in the shower before entering the pool
3. Please see Aquatic staff for details about water depth restrictions when wearing clothing in water
4. Children in Diapers or newly potty trained children under 3 years old must wear disposable swim diapers or a re-usable plastic pant with snug elasticized legs and waistband

WHAT IS YOUR CANCELLATION OR REFUND POLICY?

- The YMCA will not refund or credit the \$25 party deposit.
- All cancellations are required to be made within a minimum of 48 hours in advance. Failure to cancel prior to 48 hours in advance will result in the balance of the party being the renter's responsibility, regardless of the party taking place.
- For paid in full parties canceled 48 hours in advance, a credit will be placed on your YMCA account for the party balance. The nonrefundable deposit will not be credited.